

PRIVACY POLICY

This Privacy Policy describes Our policies and procedures on the collection, use and disclosure of Your information when You use the Service and tells You about Your privacy rights.

We use Your Personal data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

The words of which initial letter is capitalized have meanings defined under the following terms.

Definitions

For the purposes of this Privacy Policy:

Company (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to MITE S.R.L., registered in Italy, Sant'Anna Arresi, via Sa Salina 12, 09010 SU VAT number 04057140925, PEC mite@pec.mitemove.it | e-mail info@mitemove.app

Service Provider means legal person who processes the data on behalf of the Company. It refers to third-party companies employed by the Company to provide the Service on behalf of the Company, or to assist the Company in analyzing how the Service is used.

You means the individual accessing or using the Service, as applicable.

Account means a unique account created for You to access Our Service.

Personal Data is any information that relates to an identified or identifiable individual.

Usage Data refers to data collected automatically, generated by the use of the Service.

Application refers to Company's mobile application, available on stores Apple and Google

Website refers to Company's website, accessible from mitemove.it

Service refers to the Application or the Website or both.

Third-party Service refers to any website through which a User can log in or create an account to use the Service.

Device means any device that can access the Service such as a phone or tablet.

Cookies are small files that are placed on Your Device, containing the details of Your browsing history on that website among its many uses.

Types of Data collected

Personal Data

While using Our Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

E-mail address

First name and last name

Phone number

Address, State, Province, ZIP code, City

Usage Data

Usage Data

Usage Data is collected automatically when using the Service.

Usage Data may include information such as Your Device's IP address, browser type and version, the pages of our Service that You visit, the time and date of Your visit and other diagnostic data.

When You access the Service by or through a mobile device, We may collect certain information automatically, including, but not limited to, the type of mobile device You use, Your mobile device unique ID, Your mobile operating system, unique device identifiers and other diagnostic data.

Information Collected while Using the Application

While using Our Application, in order to provide features of Our Application, We may collect, with Your prior permission information regarding your location.

We use this information to improve and customize Our Service. The information may be uploaded to the Company's servers and/or Service Provider's server or it be simply stored on Your device. You can enable or disable access to this information at any time, through Your Device.

Information from Third-Party Services

The Company allows You to create an account and log in to use the Service through the following Third-party Services:

- Apple
- Google

If You decide to register through or otherwise grant us access to a Third-Party Service, We may collect Personal data that is already associated with Your Third-Party Service's account, such as Your name, Your e-mail, Your activities or Your contact list.

You may also have the option of sharing additional information with the Company through Your Third-Party Service's account. If You choose to provide such information and Personal Data, during registration or otherwise, You are giving the Company permission to use, share, and store it in a manner consistent with this Privacy Policy.

Tracking Technologies and Cookies

We use Cookies and similar tracking technologies to track the activity on Our Service and store certain information. Tracking technologies used are beacons, tags, and scripts to collect and track information and to improve and analyze Our Service. The technologies We use may include:

- **Cookies** A cookie is a small file placed on Your Device. You can instruct Your browser to refuse all Cookies or to indicate when a Cookie is being sent. However, if You do not accept Cookies, You may not be able to use some parts of Our Service. Unless you have adjusted Your browser setting so that it will refuse Cookies, Our Service may use Cookies.
- **Web Beacons** Certain sections of Our Service may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages and for other related website statistics (for example, recording the popularity of a certain section).

Cookies can be "Persistent" or "Session" Cookies. Persistent Cookies remain on Your personal computer or mobile device when You go offline, while Session Cookies are deleted as soon as You close Your web browser. We use both Cookies for the purposes set out below:

Necessary / Essential Cookies Type: Session Cookies

Purpose: These Cookies are essential to provide You with services available through the Website and to enable You to use some of its features. They help to authenticate users and prevent fraudulent use of user accounts. Without these, the services that You have asked for cannot be provided, and We only use these to provide You with those services.

Cookies Policy / Notice Acceptance Cookies Type: Persistent Cookies

Purpose: These Cookies identify if users have accepted the use of cookies on the Website.

Functionality Cookies Type: Persistent Cookies

Purpose: These Cookies allow us to remember choices You make when You use the Website, such as remembering your login details or language preference. The purpose of these Cookies is to provide You with a more personal experience and to avoid You having to re-enter your preferences every time You use the Website.

Use of Your Personal Data

The Company may use Personal Data for the following purposes:

To provide and maintain Our Service, including to monitor the usage of Our Service;

To manage Your Account: to manage Your registration as a user of the Service. The Personal Data You provide can give You access to different functionalities of the Service that are available to You as a registered user;

For the performance of a reward: the development, compliance and undertaking of the reward conditions for the services You have received owith Us through the Service;

To contact You: To contact You by e-mail, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to contracted services, including the security updates, when necessary or reasonable for their implementation;

To provide You with news, special offers and general information about other goods, services and rewards which we offer that are similar to those that you have already obtain or enquired about unless You have opted not to receive such information;

To manage Your requests: To attend and manage Your requests to Us;

To upload Your videos: If any content uploaded by You through the Service contains personal information, such Data will be visible to other users. Will also be visible Your public information if You was register through Your Third-Party Service's account;

To post Your content on Our social media account;

For analytical purposes: We may use Your information for identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service, marketing and your experience;

We may share Your personal information in the following situations:

With Service Providers: We may share Your personal information with Service Providers to monitor and analyze the use of Our Service, to contact You;

For business transfers: We may share or transfer Your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of Our business to another company;

With business partners: We may share Your information with Our business partners to offer You certain services or promotions.

Retention of Your Personal Data

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with Our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce Our legal agreements and policies.

The Company will also retain Usage Data for analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time.

Transfer of Your Personal Data

Your information, including Personal Data, is processed in any places where the parties involved in the processing are located. It means that this information may be transferred to, and maintained on, computers located outside of Your state, country or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.

Delete Your Personal Data

You have the right to delete or request assistance in deleting the Personal Data that We have collected about You. We may give You the ability to delete Data about You from within the Service. You may update, amend, or delete Your information at any time by signing in to Your Account, if you have one, and visiting the account settings section that allows you to delete any personal information that You have provided to Us.

Please note, however, that We may need to retain certain information when we have a legal obligation or lawful basis to do so.

Disclosure of Your Personal Data

Law enforcement

Under certain circumstances, the Company may be required to disclose Your Personal Data if required to do so by law or in response to valid requests by public authorities

Other legal requirements

We may disclose Your Personal Data in the good faith belief that such action is necessary to:

- Comply with a legal obligation
- Protect and defend the rights or property of the Company
- Prevent or investigate possible wrongdoing in connection with the Service
- Protect the personal safety of Users of the Service or the public
- Protect against legal liability

Children's Privacy

Our Service does not address anyone under the age of 13.

We do not knowingly collect personally identifiable information from anyone under the age of 13.

If You are a parent or guardian and You are aware that Your child, has provided Us Personal Data, please contact Us and We take steps to remove that information from Our servers.

Child Sexual Abuse and Exploitation (CSAE)

We prohibit any form of Child Sexual Abuse and Exploitation and take all necessary steps to prevent such content and activity on Our platform.

We enforces a policy against child sexual abuse material. This includes any content that depicts or encourages child sexual abuse or exploitation, the sharing or transmission in any form and any attempt to groom, or engage minors in inappropriate conversations or activities.

To ensure compliance CSAE, We adopt the following measures:

- Moderation: We review to detect and remove any content that violates child safety policies.
- User Reporting: Users can report any suspected CSAE content, which will be reviewed.

For any child safety concerns, [Contact Us](#)

Links to Other Websites

Our Service may contain links to other websites that are not operated by Us. If You click on a third party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit.

We have no control over and assume no responsibility for any third party sites or services.

Changes to this Privacy Policy

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page. Changes are effective when they are posted on this page.

We will let You know via e-mail, if technically possible, prior to the change becoming effective.

Last updated: March 14, 2026